

Wild Scoops Job Description:

Delivery & Logistics Team, Winter 2025-6



Wild Scoops is a vibrant company that brings incredible ice cream to Anchorage while spreading joy and building community. We make all our own ice cream and specialize in local and adventurous flavors.

The Delivery & Logistics Team has the principal responsibility of working with their crew to keep the Scoop Shops fully stocked with ice cream, specialty products, and supplies. They are responsible for understanding the needs of the shop, anticipating future needs and delivering product and materials before they are needed on-site. They load, transport and deliver products in a safe, timely manner with the Wild Scoops van or pushcarts. They also assist with other routine pick-ups and deliveries.

We're looking for a dependable, detail-oriented deliverer and driver with a can-do attitude and a willingness to dive right in. If you communicate well with others and also enjoy working alone, take pride in an efficient system and a job done well, this might be a good fit.

Through April, the Delivery & Logistics Team (DL Team) position may either be:

- a) Part-time (10-15 hrs/ week). The specific winter requirements are ~2-4 hours a day, 3 days a week – usually M/W/F, primarily between the hours of 7-11:30 a.m. Based on the preferences of the applicant, extra hours may be filled with miscellaneous tasks in the kitchen.
- b) More hours a week (20-35), when combined with a Production Team or Scoop Team job (see separate posting). 40 hrs/week in the summer and 12-40 hrs/week in the off-season (as desired and as space allows). Shifts approx 7:30-4p, 5 days a week.

In winter there is one member of the Delivery & Logistics Team. In the summer, there is one Delivery & Logistics Lead and 1-2 members of the Deliver & Logistics team.

Position is: Hourly, Non-Exempt, Part-Time/Seasonal

Reports to: Production Manager (and Delivery/Logistics Lead seasonally)

Supports: Production Manager, Shop Managers, Baking Coordinator, Production Lead

Supervises: N/A

Pay: \$18-21/hr (+fraction of tips; \$19.5-23.50 take-home), depending on experience

Delivery and Logistics Team Accountability:

1. Communicating with the Shop and Production Managers as needed to coordinate successfully between available product and shop requirements.
2. Reading inventory program spreadsheets to assess each location's ice cream needs.
3. Documenting flow of product accurately and according to current protocols.
4. Loading the company van and transporting ice cream from the Test Kitchen to the Scoop Shops, following company food safety, sanitation and driving safety guidelines with high attention to detail. Bringing dishes back from Scoop Shop to Kitchen.
5. Unloading ice cream and stocking freezers according to best practices and to optimize space.
6. Practicing FIFO (First In, First Out) inventory management protocols consistently; leading other team members in understanding and implementing FIFO as needed.

7. Performing all other deliveries and errands as needed.
8. Maintaining a clean company van, logging miles and damages, bringing maintenance needs and concerns to the attention of the Lead.
9. Problem-solving to help everything run smoothly — identifying challenges, brainstorming solutions and presenting ideas to the Delivery and Logistics Lead and Production Manager.
10. Acting with great professionalism, security-mindedness and positivity.
11. Consistently reflecting on personal practice — recognizing strengths and areas to grow.
12. Possibly serving as a Scoop Team or Production Team member as needed and as discussed during interview or training.

The ideal candidate will:

- Have a valid driver's license and clean driving record (required).
- Be available mornings and weekends.
- Be extremely organized and detail-oriented with outstanding time-management skills.
- Have experience working with inventory or warehouse management, or developing/refining systems to maximize efficiency.
- Have the ability to drive van safely in a variety of weather and traffic conditions
- Have a reputation for excellent interpersonal and communication skills.
- Have a track record of dependability, responsibility and integrity.
- Be able to effectively manage emotions and stress in the workplace.

General Standards - Wild Scoops Team Members:

1. Keep an extraordinary customer experience top of mind in all actions and have fun while we work!
2. Demonstrate respect for all people, celebrate diversity and build connections and community with others.
3. Contribute to ideas for new products, highlighting Alaska's unique flavors that create a sense of place.
4. Share our stories and the stories of our products to strengthen personal and community connection.
5. Continually improve our knowledge and skills in product and process.
6. Delight in the details of what we do, thinking ahead, planning our work, and following through on our plans.
7. Bring fresh ideas and opportunities for improvement to the company.

Benefits

Besides a positive and upbeat work environment, starting position benefits include: flexible Paid Time Off, 3% match into SIMPLE IRA retirement (after initial period and eligibility), ability to work autonomously, learning and professional development opportunities, regular performance reviews and raises, staff gatherings and discounts, and lots of free ice cream and experimental treats!

Equal Employment Opportunity

Wild Scoops provides equal employment opportunities to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability or genetics. In addition to federal law requirements, Wild Scoops complies with applicable state and local laws governing nondiscrimination in employment in every location in which the company has facilities. Employment decisions at Wild Scoops are based on business needs, job requirements and individual qualifications. We are committed to a diverse workforce. We value all employees' talents and support an environment that is inclusive and respectful.